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Dear.

Naswa Attaya Putri, Eva Hany Fanida, Meirinawati, Trenda Aktiva Oktariyanda

Thank you for submitting your best article to be published on **Jurnal Media Akademik (JMA)** with the title:

**"EFEKTIVITAS PELAYANAN PUBLIK MELALUI APLIKASI
CUSTOMER INFORMATION SYSTEM (CIS) PERUMDA
(PERUSAHAAN UMUM DAERAH) AIR MINUM SURYA SEMBADA
KOTA SURABAYA "**

Based on the results of the review and the decision of the editorial team, the article is declared **ACCEPTED** for publication in the **Jurnal Media Akademik (JMA)** edition **Volume 4 Number 4 April 2026**.

Thus we submit this letter of information to be used as it should be, we express our gratitude.

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Sidoarjo, 24 April 2026

Editor In Chief



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