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Dear.

Gusti Agung Ayu Melati Wraspati Devi, Anak Agung Istri Agung Sri Komaladewi , I Made Dwi Budiana Penindra

Thank you for submitting your best article to be published on **Jurnal Media Akademik (JMA)** with the title:

"STRATEGI PENINGKATAN SERVICE QUALITY MENGGUNAKAN DIMENSI SERVQUAL DAN ANALISIS IMPORTANCE PERFORMANCE DI FITNESS XYZ"

Based on the results of the review and the decision of the editorial team, the article is declared **ACCEPTED** for publication in the **Jurnal Media Akademik (JMA)** edition **Volume 4 Number 1 Januari 2026**.

Thus we submit this letter of information to be used as it should be, we express our gratitude.

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Sidoarjo, 18 January 2026

Editor In Chief



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085727200074

admin@mediaakademik.com