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Letter Of Accepted (LoA)

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Dear.

Beza Marsanda Aprilia, Heni Noviarita, Yulistia Devi

Thank you for submitting your best article to be published on **Jurnal Media Akademik (JMA)** with the title:

"PENGARUH PENGGUNAAN FITUR CARDLESS WITHDRAWAL DAN KEPUASAN NASABAH TERHADAP LOYALITAS GEN Z PENGGUNA BSI MOBILE DI BANDAR LAMPUNG"

Based on the results of the review and the decision of the editorial team, the article is declared **ACCEPTED** for publication in the **Jurnal Media Akademik (JMA)** edition **Volume 3 Number 10 Oktober 2025**.

Thus we submit this letter of information to be used as it should be, we express our gratitude.

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Sidoarjo, 05 October 2025

Editor In Chief



The authenticity of the LOA can be checked by scanning the QR code on the side!

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Muhammad Rifqi Nur Wachid Adi Pratama, C.PS., C.WS

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