



PT. MEDIA AKADEMIK PUBLISHER

Jurnal Media Akademik (JMA)

HP : 085727200074 ; E-Mail : admin@mediaakademik.com ; E-ISSN : 3031-5220



JOURNAL ARTICLE PUBLICATION STATEMENT

Letter Of Accepted (LoA)

Number : 1281/JMA/Vol3/No9/2025

Dear.

Delin Az-zahra, Inta Budi Setyanusa

Thank you for submitting your best article to be published on **Jurnal Media Akademik (JMA)** with the title:

"PENGARUH KUALITAS PELAYANAN DAN KEPUASAN NASABAH TERHADAP LOYALITAS NASABAH PENGGUNA APLIKASI BSI MOBILE DI KABUPATEN BANDUNG"

Based on the results of the review and the decision of the editorial team, the article is declared **ACCEPTED** for publication in the **Jurnal Media Akademik (JMA)** edition **Volume 3 Number 9 September 2025**.

Thus we submit this letter of information to be used as it should be, we express our gratitude.

No Reg : LOA20250928062243

Sidoarjo, 28 September 2025

Editor In Chief



The authenticity of the LOA can be checked by scanning the QR code on the side!

LOA20250928062243



Muhammad Rifqi Nur Wachid Adi Pratama, C.PS., C.WS

Publisher :

PT. Media Akademik Publisher

JL. Tanjung Dusun Sono Sidokerto RT.01 RW.04, Buduran, Sidoarjo, Jawa Timur (61252)

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