

JOURNAL ARTICLE PUBLICATION STATEMENT

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Dear.

Moh Khibrah Aufa Firdausi, Laura Mandalahi, Dewi Solehatin, Putri Nainggolan, Raffi Dwi Nanda Hartoni

Thank you for submitting your best article to be published on **Jurnal Media Akademik (JMA)** with the title:

"STRATEGI KRISIS KOMUNIKASI PT TELKOM INDONESIA DALAM MENANGANI GANGGUAN LAYANAN INDIHOME TERHADAP PELANGGAN DI MEDIA SOSIAL"

Based on the results of the review and the decision of the editorial team, the article is declared **ACCEPTED** for publication in the **Jurnal Media Akademik (JMA)** edition **Volume 3 Number 6 Juni 2025**.

Thus we submit this letter of information to be used as it should be, we express our gratitude.

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Sidoarjo, 26 June 2025

Editor In Chief



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