

JOURNAL ARTICLE PUBLICATION STATEMENT

Letter Of Accepted (LoA)

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Dear.

Fine Brilian, Dewi Pancawati Novalita

Thank you for submitting your best article to be published on **Jurnal Media Akademik (JMA)** with the title:

**"STRATEGI PENANGANAN KELUHAN WISATAWAN DALAM
MENJAGA CITRA DAN LOYALITAS DI HOTEL GRAFIKA CIKOLE,
LEMBANG"**

Based on the results of the review and the decision of the editorial team, the article is declared **ACCEPTED** for publication in the **Jurnal Media Akademik (JMA)** edition **Volume 3 Number 6 Juni 2025**.

Thus we submit this letter of information to be used as it should be, we express our gratitude.

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Sidoarjo, 07 June 2025

Editor In Chief



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**Muhammad Rifqi Nur Wachid Adi
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